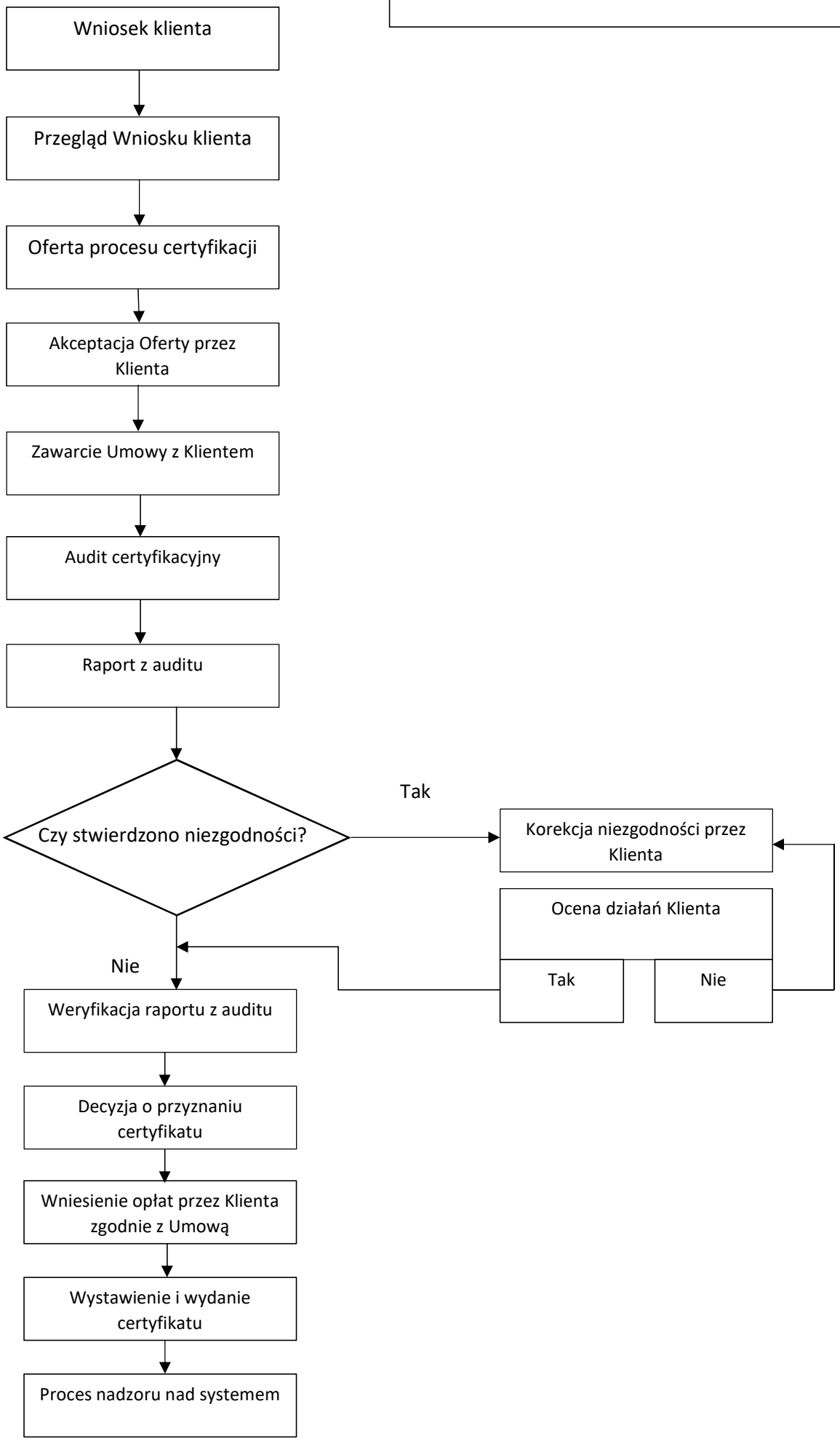PRZEBIEG PROCESU CERTYFIKACJI